

Privacy Policy

Access Growth Advocacy

Effective Date: June 6, 2026

Access Growth Advocacy (“AGA,” “we,” “our,” or “us”) respects your privacy. This Privacy Policy explains how we collect, use, store, and protect information when you visit our website, contact us, complete a form, schedule a consultation, submit documents, or otherwise communicate with us.

By using our website or submitting information to us, you agree to the terms of this Privacy Policy.

1. Information We Collect

We may collect information that you voluntarily provide to us, including but not limited to:

- Parent/guardian name
- Student name
- Email address
- Phone number
- Mailing address
- School district or school information
- Information about your child’s educational needs
- Information related to an IEP, 504 Plan, evaluations, discipline, behavior, services, accommodations, or school concerns
- Documents you choose to provide, such as IEPs, 504 Plans, evaluations, progress reports, meeting notes, prior written notices, emails, medical documentation, or related educational records
- Payment or billing information, when applicable
- Any other information you choose to send through forms, email, scheduling platforms, document upload links, or other communication methods

We may also automatically collect limited information when you visit our website, such as your IP address, browser type, device information, pages visited, referring website, general location information, and website usage data through cookies, analytics tools, or similar technologies.

2. How We Use Information

We may use the information we collect to:

- Respond to inquiries
- Schedule consultations
- Provide special education advocacy services
- Review educational records
- Prepare for meetings
- Communicate with parents, guardians, schools, service providers, or other authorized individuals
- Create and maintain client files

- Send invoices, receipts, or payment-related communications
- Improve our website, resources, and services
- Send updates, resources, or educational information, when appropriate
- Comply with legal, regulatory, contractual, or recordkeeping obligations
- Protect the rights, safety, and security of AGA, our clients, and others

We do not sell your personal information.

3. Student and Educational Records

Because AGA provides special education advocacy services, you may choose to provide information about a student's disability, educational history, medical needs, behavioral needs, school services, evaluations, or other sensitive information.

We understand that this information is private and personal. We use student and family information only for legitimate advocacy-related purposes, including reviewing records, preparing recommendations, drafting documents, communicating with you, and supporting your advocacy needs.

Please do not submit confidential student records through the general website contact form. If records are needed, AGA may provide a more appropriate method for document submission.

4. No Child-Directed Collection

Our website is intended for use by parents, guardians, adult caregivers, and adult professionals. It is not directed to children under the age of 13.

We do not knowingly collect personal information directly from children under 13. If we become aware that a child under 13 has submitted personal information directly to us without parent or guardian consent, we will take reasonable steps to delete that information.

Parents and guardians may provide information about their child as part of an inquiry or advocacy relationship.

5. How We Share Information

We may share information only when necessary and appropriate, including with:

- The parent/guardian or client who provided the information
- School districts, schools, administrators, teachers, service providers, evaluators, attorneys, or other professionals, when authorized by the parent/guardian or client
- Service providers that help us operate our business, such as website hosting, email, secure document storage, scheduling, payment processing, invoicing, customer relationship management, or communication tools
- Legal, regulatory, or governmental authorities if required by law, subpoena, court order, or other lawful process
- Professional advisors, such as accountants, attorneys, or consultants, when necessary for business, legal, or compliance purposes

We do not share student records or sensitive family information with schools, providers, or outside parties without permission, unless required by law or necessary to protect safety or comply with legal obligations.

6. Third-Party Services

Our website and business operations may use third-party platforms or tools, such as website hosting providers, email services, scheduling platforms, payment processors, analytics tools, cloud storage providers, form builders, or social media platforms.

These third-party services may collect or process information according to their own privacy policies. AGA is not responsible for the privacy practices of third-party websites or platforms that we do not control.

If our website links to outside websites, social media pages, resources, or third-party tools, your use of those websites is subject to their own policies and terms.

7. Cookies and Website Analytics

Our website may use cookies, pixels, analytics tools, or similar technologies to understand website traffic, improve user experience, measure engagement, and support marketing or communication efforts.

You may be able to adjust your browser settings to block or delete cookies. Some website features may not function properly if cookies are disabled.

8. Email, Forms, and Electronic Communications

Please understand that no method of electronic communication is completely secure. While we take reasonable steps to protect your information, we cannot guarantee that email, website forms, text messages, or online communications will be fully secure.

Please avoid sending highly sensitive information through a general website contact form. If you become a client, AGA may provide instructions for submitting documents or records.

9. Data Security

We use reasonable administrative, technical, and physical safeguards to protect personal information from unauthorized access, disclosure, alteration, or destruction.

These safeguards may include password-protected systems, limited access to client information, secure storage practices, and use of reputable third-party platforms.

However, no system can be guaranteed to be completely secure. By submitting information electronically, you acknowledge and accept this risk.

10. Data Retention

We retain personal information and client records for as long as reasonably necessary to provide services, maintain business records, comply with legal or contractual obligations, resolve disputes, enforce agreements, and support legitimate business purposes.

When information is no longer needed, we may delete, securely destroy, or de-identify it in accordance with our recordkeeping practices.

11. Your Choices and Rights

You may contact us to request that we:

- Update or correct your contact information
- Delete certain information, when legally and practically possible
- Stop sending non-essential communications
- Answer questions about how your information is used
- Provide information about records we maintain related to you or your child

Some information may need to be retained for legal, billing, recordkeeping, dispute resolution, or legitimate business purposes.

12. Payment Information

If you make a payment to AGA, payment information may be processed by a third-party payment processor. AGA does not control the security or privacy practices of third-party payment processors.

We may retain billing records, invoices, receipts, and payment history for business, tax, and accounting purposes.

13. Social Media

If you interact with AGA on social media platforms, such as Facebook, Instagram, LinkedIn, or other platforms, those interactions may be visible to others depending on your privacy settings and the platform's policies.

Please do not post confidential student, family, school, medical, or legal information publicly on social media.

14. Testimonials and Reviews

AGA will not post your child's name, educational records, confidential details, or identifiable student information in a testimonial or review without appropriate permission.

If you voluntarily leave a public review on a third-party platform, that review may be visible to others according to the platform's policies.

15. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any updates will be posted on this page with a revised effective date.

Your continued use of our website after changes are posted means you accept the updated Privacy Policy.

16. Contact Us

If you have questions about this Privacy Policy or how your information is handled, please contact us:

Access Growth Advocacy

Website: www.AccessGrowthAdvocacy.com

Email: info@accessgrowthadvocacy.com

Phone: 240-301-3312